



Cellular Service Agreement
Last Modified: October 21, 2020

The software and connectivity products Altrac offers includes 5 years of software and cellular data. For any hardware purchase with a cellular modem, Altrac requires the purchase of the software and connectivity product. Once 5 years has elapsed, the customer will be required to purchase an additional software and connectivity product to continue using their Altrac station.

The current price of the software and connectivity (SW110) on wind machine stations (ST100) is \$289. Altrac does not anticipate higher cellular costs, but we cannot guarantee the cost will remain fixed.

Altrac uses 2G/3G and LTE/5G modems. These modems are replaceable in the event of obsolescence or damage. If replaced under the 1-year warranty there is no charge for the modem or cellular fees. If replaced in years 1-5 not under warranty, we will charge approximately \$100 per modem and prorate the cellular data based on months remaining under contract.

Also, Altrac currently offers products that leverage your existing cellular station, battery, and solar panel but require an additional software and connectivity upgrade. For example, our soil moisture sensor attaches to the wind machine station and uploads its data through the existing cellular modem. We charge for this increased data usage through an additional software and connectivity product.

Thank you,

Neil Schultz
General Manager